

Understanding the Community

Welcome to the Marketing Nation® Community!

The Community is a place where tens of thousands of marketers around the world—including Marketo customers, partners, and employees—come together to share inspiration, knowledge, ideas, and best practices with peers and experts.

What's in this article?

What are the Community Guidelines?

How do I talk with Support?

Where are my points?!

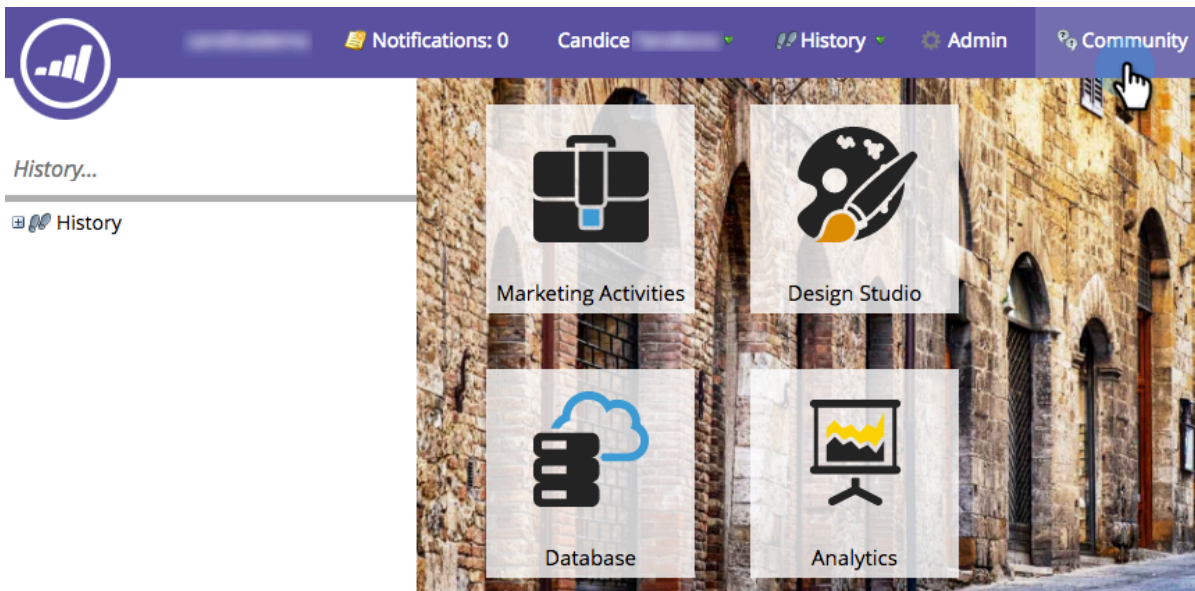
What happens if I switch companies?

How do I access the Community?

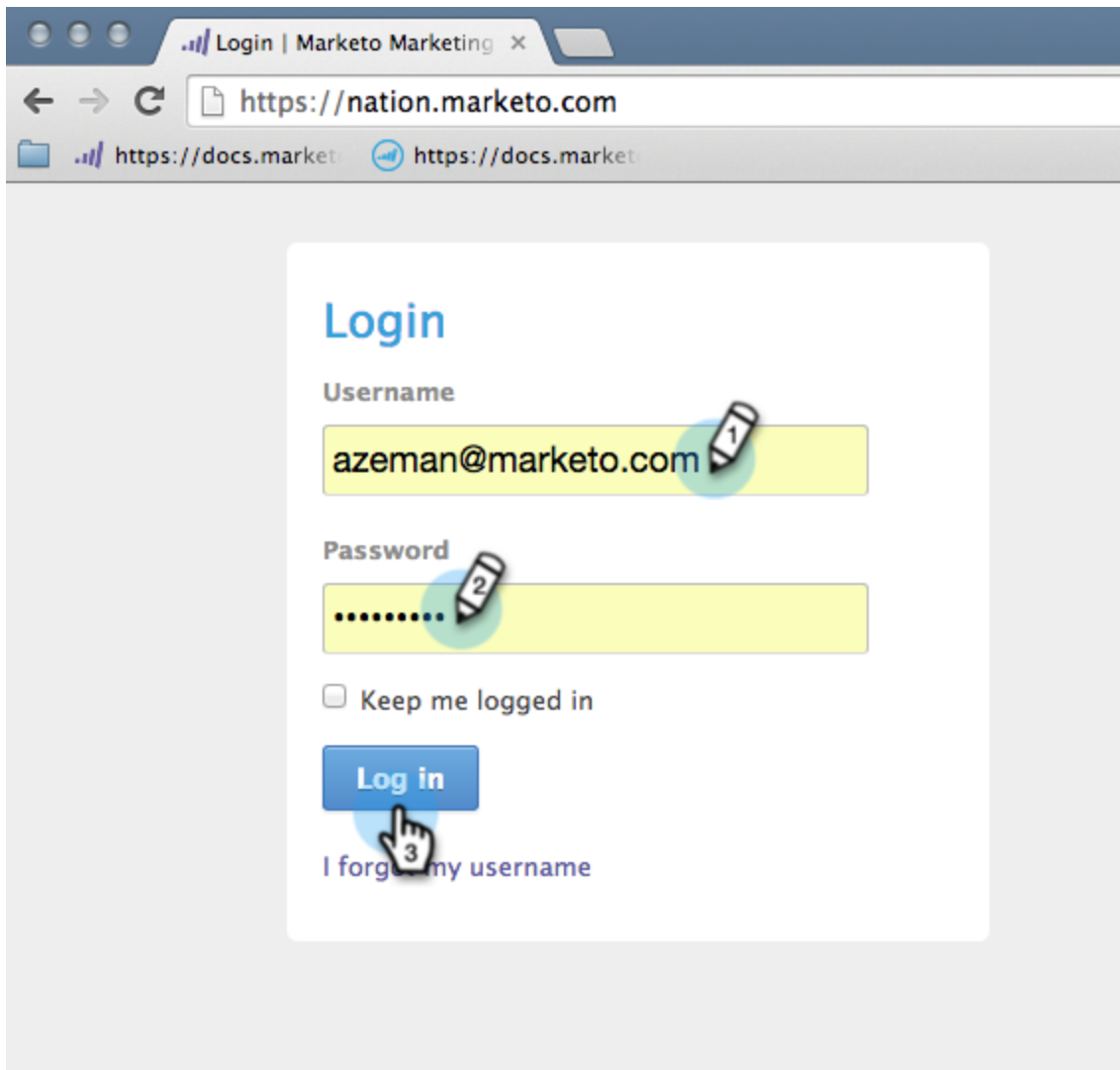
Note

Currently Community is only accessible by users who have access to a Marketo instance.

If you've never accessed the community before, login to your Marketo instance and click on the **Community** tab.



You can also directly access the community by navigating to nation.marketo.com. Login using your Marketo credentials.



Note

If you have trouble logging in to your Marketo instance or Community, please reach out to a Marketo Support administrator.

What are the Community Guidelines?

Read the full [Community Guidelines](#) here.

How do I talk with Support?

We have a brand new support experience. Read about the Support experience below.

- [Support in the Community](#)

Where are my points?!

Read about what happened to your points in Community below.

- [Understanding Marketo Points](#)

What happens if I switch companies?

Fill out [this form](#) when you get your new community account / new email so we can swap your information. We cannot merge points or profile information from multiple profiles to one profile. So in these cases, we recommend you give us the email associated with the account with the information you'd like to retain, and ask that we swap it with the account you'd like to use going forward.



Caution

Do not create any content on your new account before the swap. It will all be lost after the migration.

We will notify you when the migration is complete. If you have questions regarding this process, please feel free to post in [Community Help & Feedback](#).