

Set up a Custom DKIM Signature

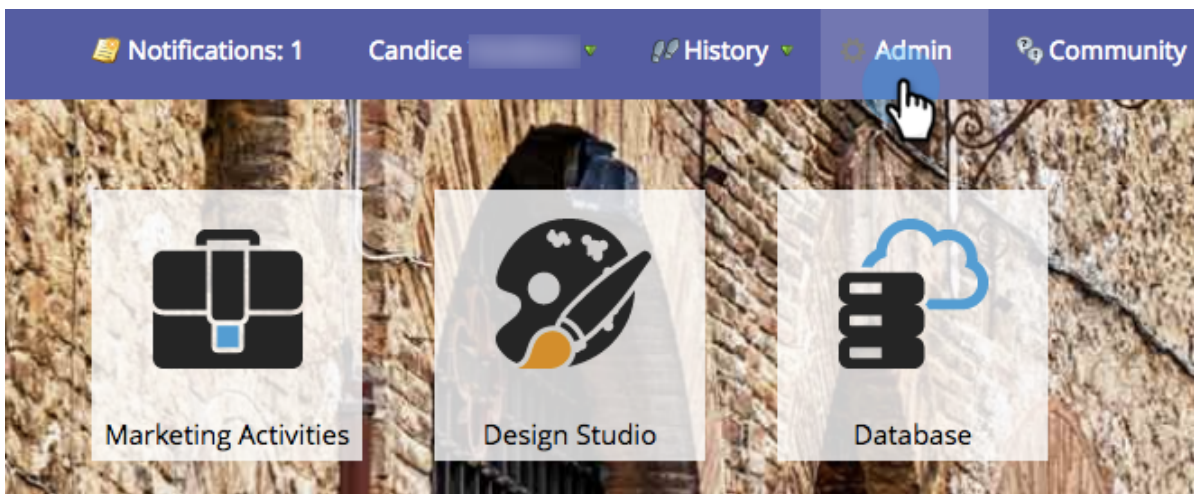
Note

You may need the help of your IT team to complete some of the steps in this article.

In order to ensure top-notch deliverability, we automatically sign all outbound mail with a shared Marketo DKIM signature.

You can personalize the DKIM signature to reflect the domain(s) of your choice. Here's how.

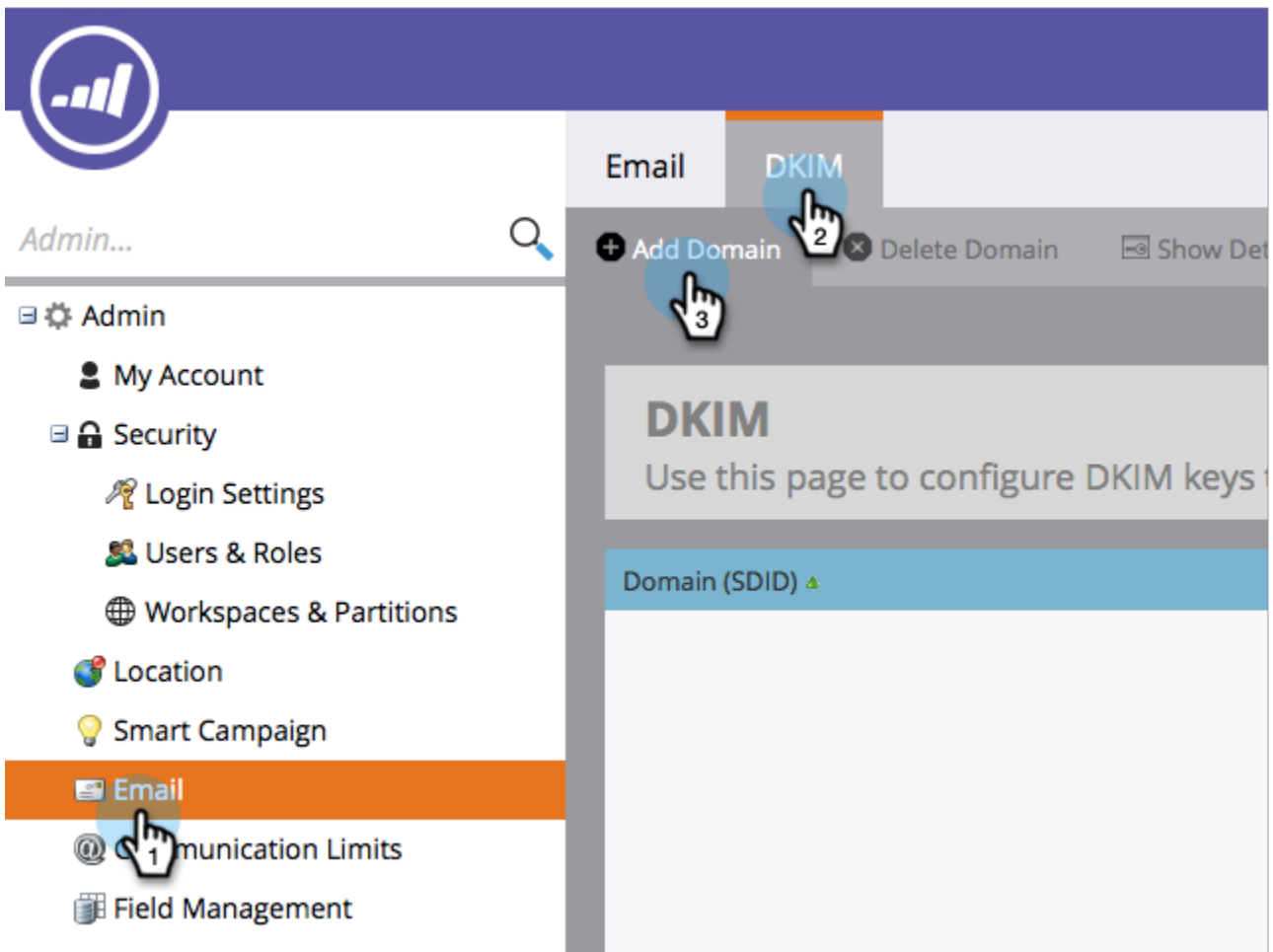
1. Go to the **Admin** section.



Note

If you set up a custom DKIM signature the old-fashioned way, it will continue to work and should show up here.

2. Click **Email**, then the **DKIM** tab, and finally **Add Domain**.



3. Enter the domain you will be using in Marketo emails as the From Address and click **Add**.


Tip

If you use a different domain in your From Address, we will use the Marketo shared DKIM signature.



Add Domain ✕

Domain: * 



4. Send the **Host Record** and **TXT Value** to your IT. Ask them to create the record for you.

example.com ✕

Public Key: 
MIGfMA0GCSqGSIB3DQEBAQUAA4GNADCBiQKBgQCGDSIjFodeWteAljyTYckr5ej/waRhXegtqT7y09e/0CHDcjgo3gp/MH12JgFxinVP3c5YupdHdZKMZD1rfpYWf3/dAExPYLNzDUlvqVFFw7jsZyoF7kMZQs9EpxcrWjkZBMPsWzBR5sVYnynjBEjL6M4qGHkc66+FoTLooIRTEQIDAQAB

Host Record:

TXT Value: 
v=DKIM1;k=rsa;
p=MIGfMA0GCSqGSIB3DQEBAQUAA4GNADCBiQKBgQCGDSIjFodeWteAljyTYckr5ej/waRhXegtqT7y09e/0CHDcjgo3gp/MH12JgFxinVP3c5YupdHdZKMZD1rfpYWf3/dAExPYLNzDUlvqVFFw7jsZyoF7kMZQs9EpxcrWjkZBMPsWzBR5sVYnynjBEjL6M4qGHkc66+FoTLooIRTEQIDAQAB

NOTE: Once added, verify your domain to enable signing.

5. Once they confirm they've created the record, come back to Marketo, select your domain, and click **Verify DNS**.



Reminder

If the confirmation fails and your IT has created the record correctly, it may be a matter of DNS propagation. Try again later.

The screenshot shows the Marketo interface for DKIM configuration. At the top, there are tabs for 'Email' and 'DKIM'. Below the tabs is a navigation bar with buttons: '+ Add Domain', 'x Delete Domain', 'Show Details', and 'Verify DNS'. A hand icon with the number '2' is pointing to the 'Verify DNS' button. Below the navigation bar, the 'DKIM' section is visible, with the text 'Use this page to configure DKIM keys that will be used when signing email' and a 'More' link. Underneath, there is a table with a header 'Domain (SDID) ▲' and one row containing 'example.com'. A hand icon with the number '1' is pointing to the 'example.com' entry.



Caution

Modifying/removing the corresponding DNS record will result in harmed deliverability. Make sure to delete the entry in Marketo before making DNS changes.

This will absolutely help with your email deliverability. You should get validation that the record is there and correct.