

# Use Quick Sync with Microsoft Dynamics for a New Custom Field

Marketing or Sales wants a new field. Or, maybe you forgot one in your initial field selection. Or, your needs changed. In any case, you can use Quick Sync to resync specific fields.

Normally, you'll use Quick Sync to add a new field and have values refreshed. However, there are cases where you might want to sync an existing field. You can restrict the field sync based on an updated or created date range. See [Advanced Sync Options](#) below for details.

Quick Sync can sync null values. For example, if you are using values A and B, and change a B value in Dynamics to null, it will sync the null value to Marketo.

## What's in this article?

[Quick Sync for All Records](#)

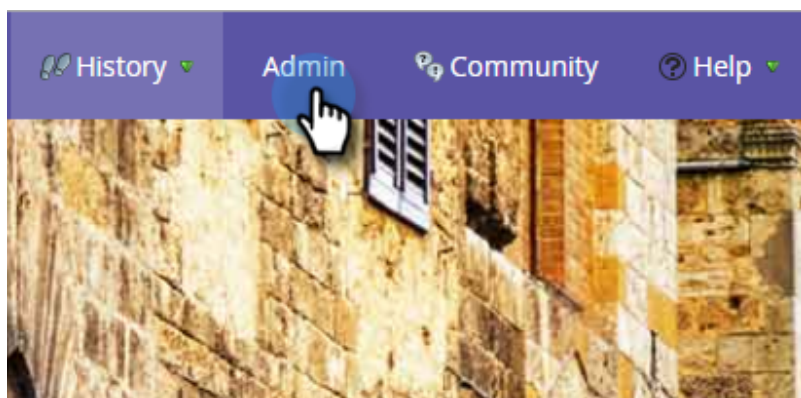
[Advanced Sync Options](#)

[Fixing Out of Sync Fields](#)

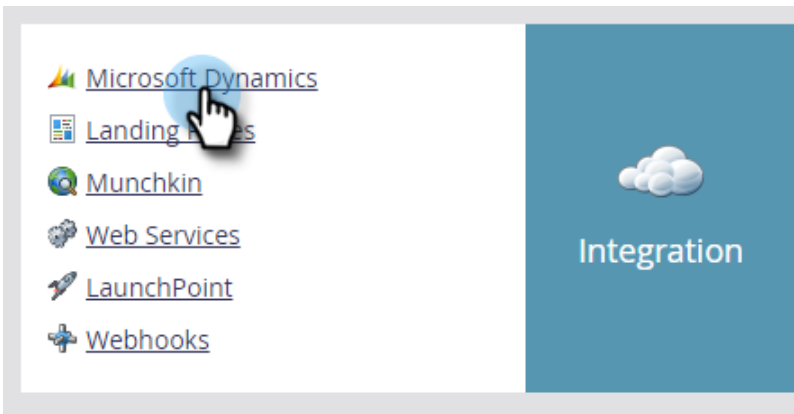
## Quick Sync for All Records

Here's how to use Quick Sync to resync for new fields.

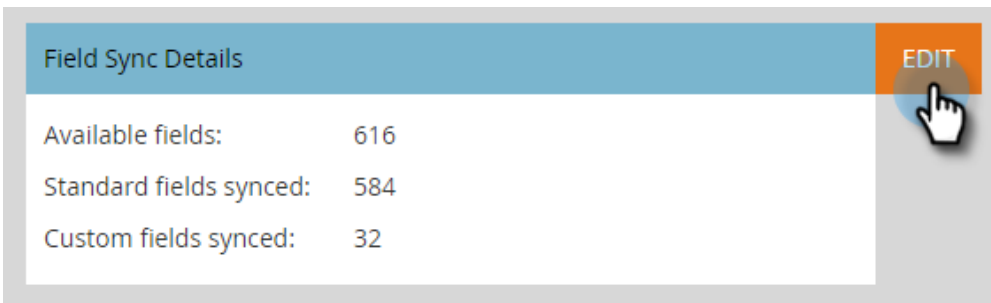
1. In Marketo, click **Admin**.



2. Click **Microsoft Dynamics**.



3. On Field Sync Details, click **Edit**.



4. Select the fields to quick sync and click **Save**.

## Select Fields to Sync

Select which fields to sync with Marketo (this can be changed later) Advanced Sync

Entities	<input type="checkbox"/>	Name	Type
Person	<input type="checkbox"/>	Do not allow Phone Calls	Standard
Contact	<input type="checkbox"/>	Version Number	Standard
Account	<input checked="" type="checkbox"/>	Mobile Phone	Standard
Opportunity	<input type="checkbox"/>	Owning User	Standard
	<input type="checkbox"/>	Address 1: Post Office Box	Standard
	<input type="checkbox"/>	State/Province	Standard
	<input type="checkbox"/>	Pager	Standard
	<input type="checkbox"/>	SIC Code	Standard
	<input type="checkbox"/>	Address 1	Standard

**CANCEL** **SAVE**

**Note**

You can select fields from multiple entities.

5. You'll receive a notification when the sync is complete.

Notifications

Notification Actions ▾ Delete Subscribe

Filter By ▾

Subject	Time (PDT)
MS Dynamics Sync Error: Unable to update Lead	Aug 10, 2016 10:36 P...
MS Dynamics Sync Error: Unable to update Lead	Aug 10, 2016 10:36 P...
Field Sync Complete	Aug 10, 2016 4:17 PM
<b>Field Sync Complete</b>	<b>Aug 10, 2016 4:17 PM</b>
MS Dynamics Sync Error: Unable to update Lead	Aug 2, 2016 10:40 PM
MS Dynamics Sync Error: Unable to update Lead	Aug 2, 2016 10:40 PM
MS Dynamics Sync Error: Unable to update Lead	Aug 1, 2016 10:39 PM

Subject: Field Sync Complete

Time: Aug 10, 2016 4:17 PM PDT

## Field Sync Update

**Status:** Success

**Fields:** address1\_telephone2

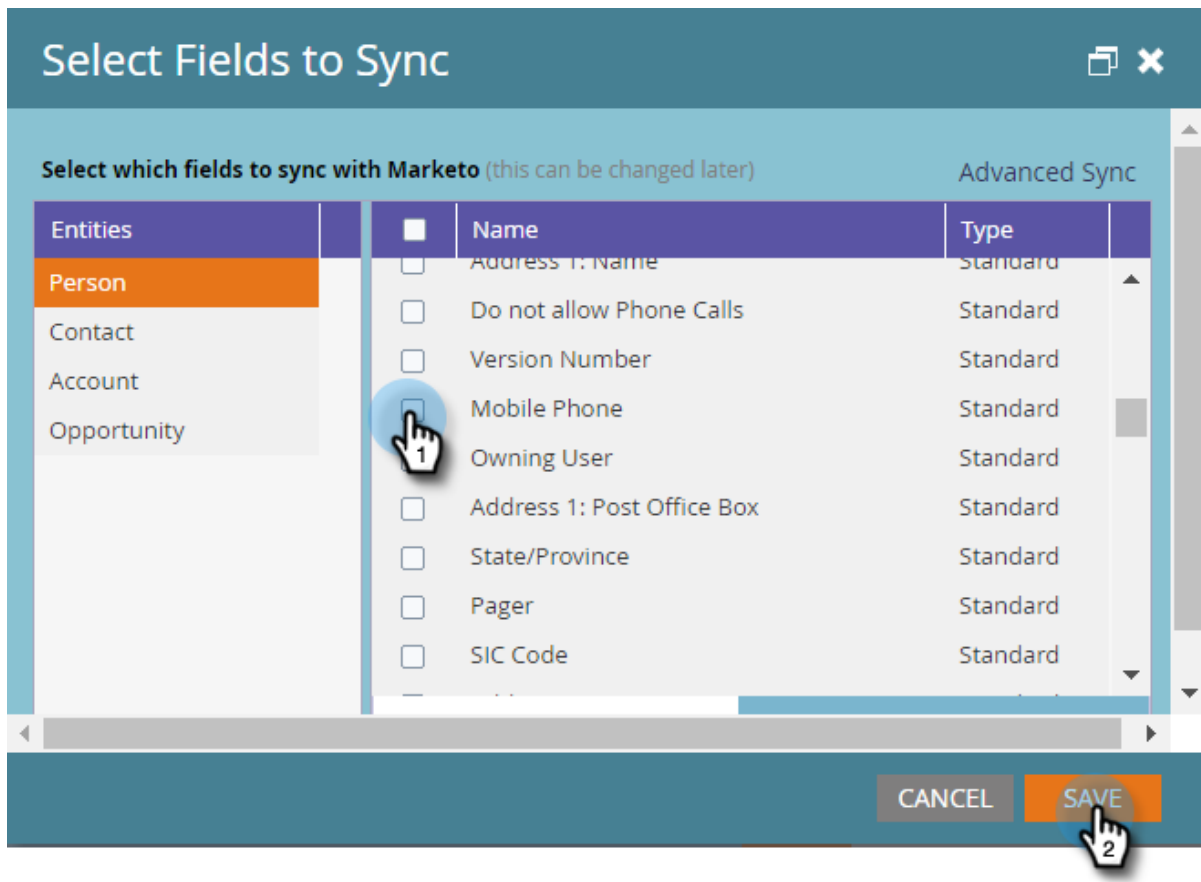
### Caution

The sync runs side-by-side with other syncs, and depending on the size of the database, can take a long time to complete. When a field is in a queue for syncing, you can't deselect it.

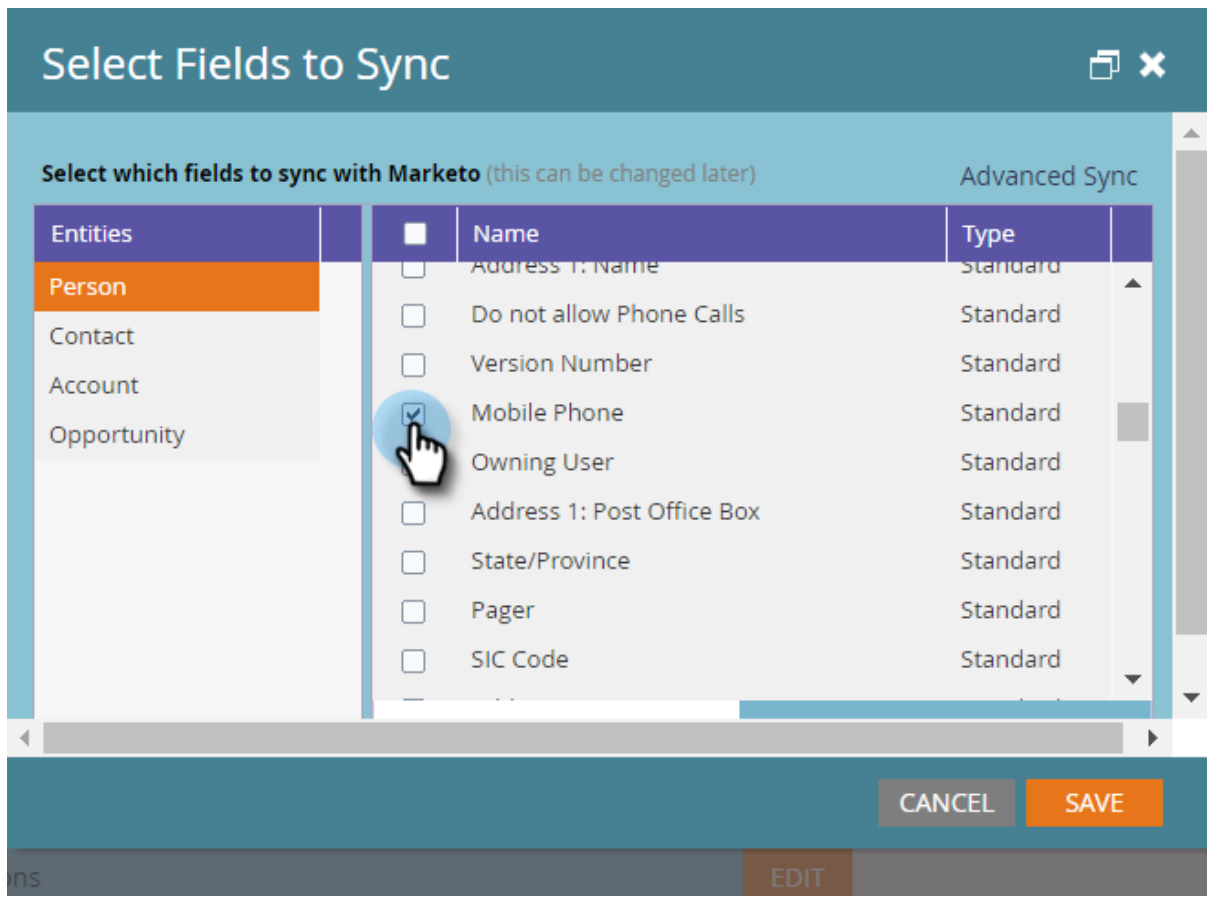
## Advanced Sync Options

What if you want to sync an existing field, but only do so for a limited set of data? Here's how.

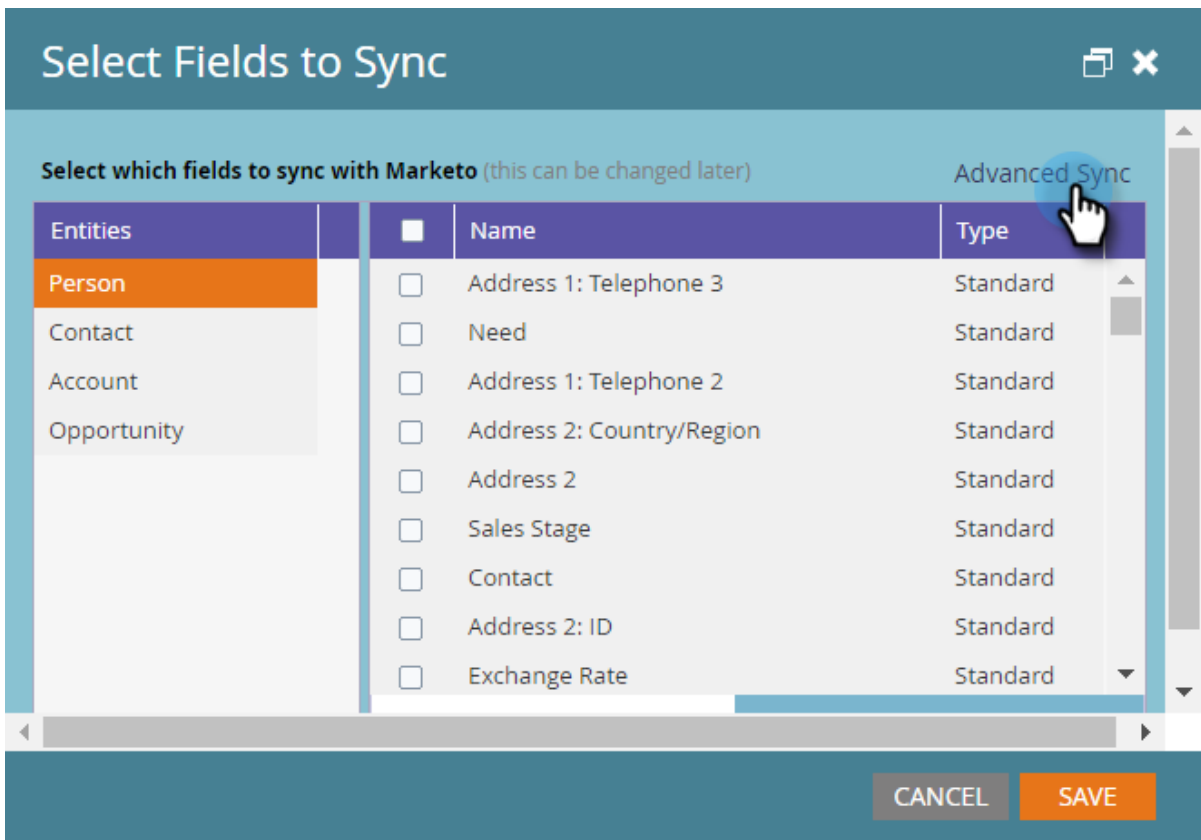
1. Clear the checkbox for an existing field. Click **Save**.



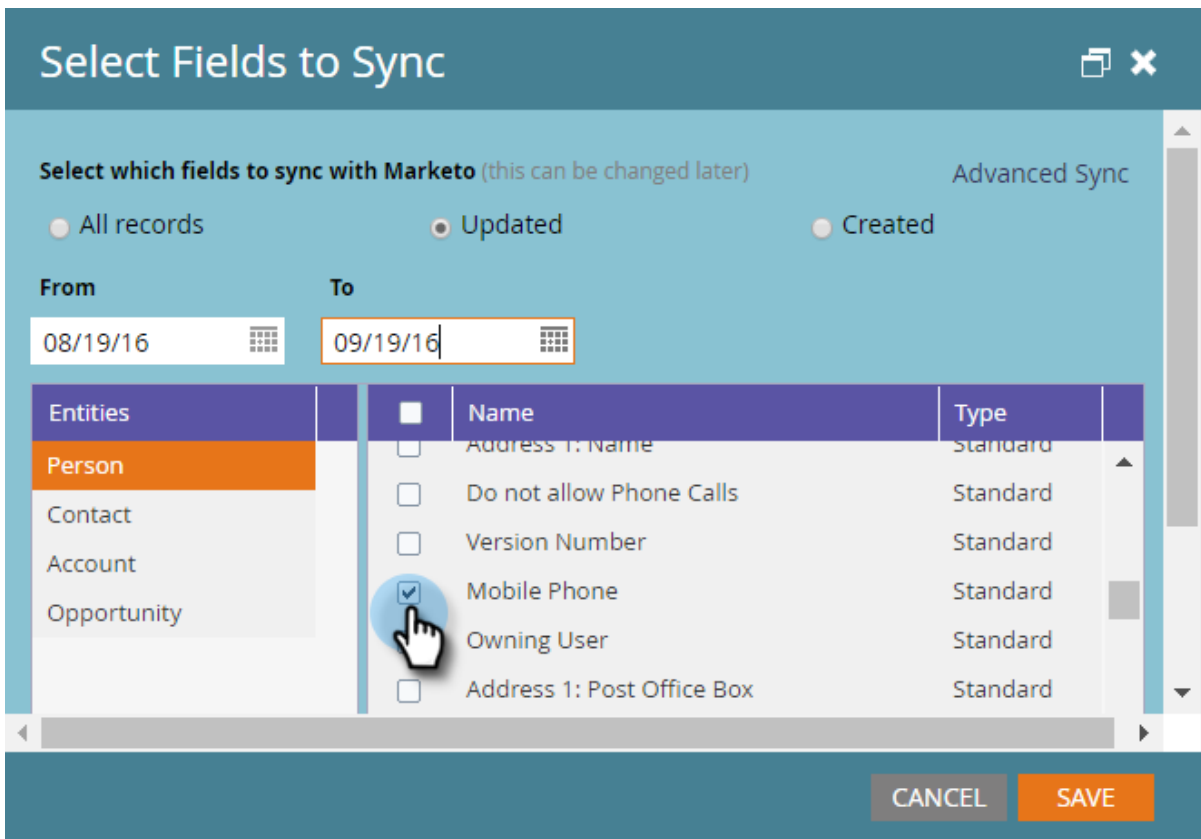
2. Open the pop-up again and reselect the field.



3. Click **Advanced Sync**.



4. Choose **Updated** and select a date range using the date pickers. Click **Save**.

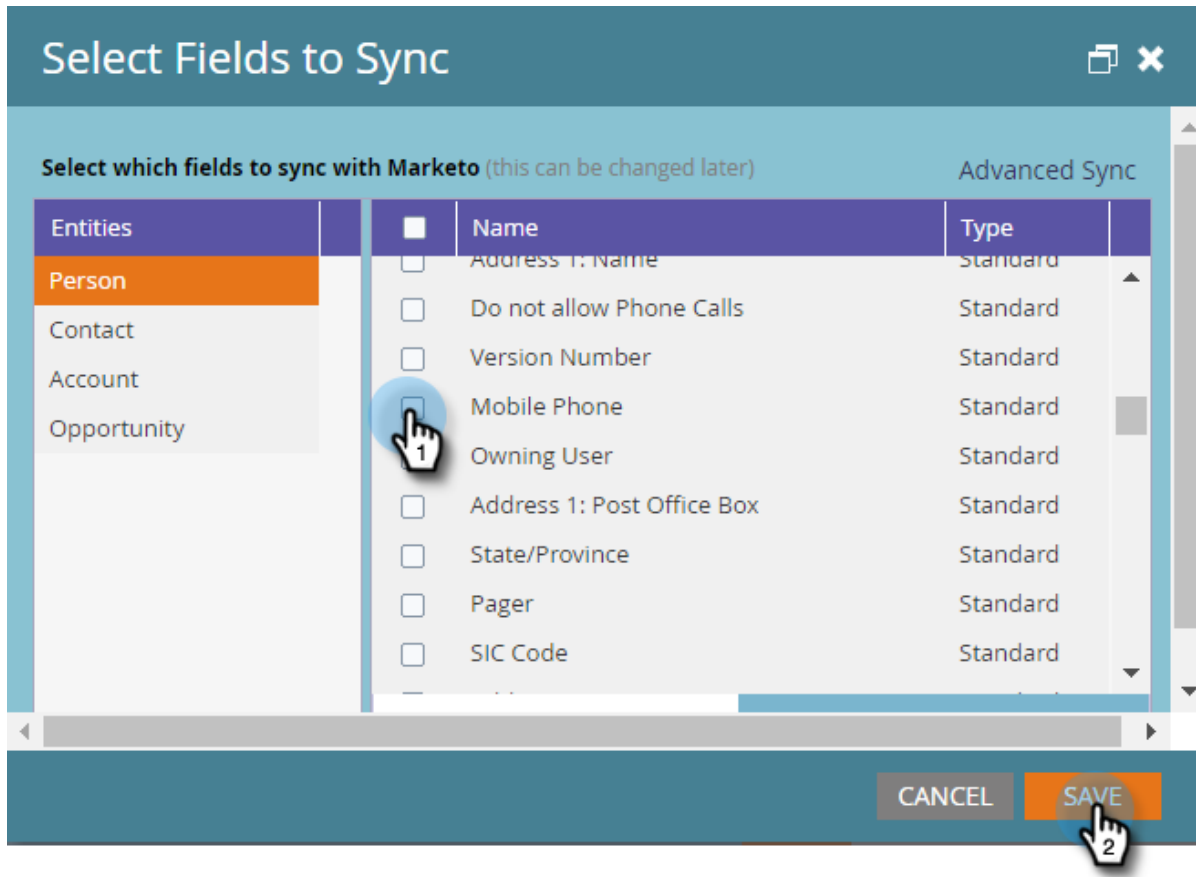


Only records updated between 8/19/16 and 9/19/16 will be Quick Synced for the field.

## Fixing Out of Sync Fields

In the rare case where a Dynamics and Marketo field are out of sync, there's a quick and easy way to resync them.

1. Deselect the field and click **Save**.



2. Reselect the field and click **Save**. That's all!



## Select Fields to Sync

Select which fields to sync with Marketo (this can be changed later) Advanced Sync

Entities		Name	Type
Person	<input type="checkbox"/>	Name	Standard
Contact	<input type="checkbox"/>	Address 1: Name	Standard
Account	<input type="checkbox"/>	Do not allow Phone Calls	Standard
Opportunity	<input type="checkbox"/>	Version Number	Standard
	<input checked="" type="checkbox"/>	Mobile Phone	Standard
	<input type="checkbox"/>	Owning User	Standard
	<input type="checkbox"/>	Address 1: Post Office Box	Standard
	<input type="checkbox"/>	State/Province	Standard
	<input type="checkbox"/>	Pager	Standard
	<input type="checkbox"/>	SIC Code	Standard

**CANCEL** **SAVE**

That should fix it!